



The past year has marked one of the most significant periods of growth, innovation and global impact in the history of the IEP.

Our vision remains constant and clear:

Employability professionals everywhere are the best they can be.

Your Institute. Your Voice. Your Future.

This year we have strengthened our global community, expanded opportunities for professional development and elevated the voice of employability practitioners around the world. Everything we do is designed to help you:

- Do your job even better
- Progress your career
- Feel part of a profession that is recognised, respected and connected

This Impact Report highlights how the IEP is supporting you — through learning, events, standards, research, insight and professional recognition — while driving forward the capability and confidence of the entire profession.

CHAIR'S FOREWORD

PAT RUSSELL FIEP

The ambition at the IEP's creation was to secure wider recognition for the high level of skills and experience needed to succeed as an Employability Adviser. This was to be achieved by creating professional standards, networks and pathways for anyone working in the industry, whether their employer was in the public, private or voluntary sector.



From the beginning, we wanted to shine a light on the professionalism of this work and make sure people had the support, skills and confidence they needed to grow in their roles.

Our approach as an Institute has always been at the heart of that ambition. It is more than just training and learning content. It's about the beliefs and behaviours that underpin good practice recognising professionalism, encouraging collaboration and partnership working, and nurturing a real passion for delivering a quality service to the people we support.

This ethos continues to shape everything we do at the IEP. It reflects the way our members work every day – with care, commitment and a determination to help people move forward in their lives.

We have gone on to create accredited employability profession-specific learning which is recognised worldwide, a career pathway and dynamic, accessible CPD. We have founded an open-source repository of research and good practice in our Centre for Employability Excellence.

This has members from providers, academia and research organisations globally. And we have developed, as the IEP globally, a network of organisations and people who regularly come together to debate and explore the challenges and opportunities facing our profession, with a view to sharing those ideas for the greater good.

As we look ahead, these founding principles matter more than ever. Our profession continues to evolve, and the expectations placed on frontline practitioners grow every year. What remains constant is the commitment of our members and partners – people who bring our values to life and who make a real difference to individuals, families and communities.

Thank you for being part of this community and for everything you contribute.

Together, we will continue to strengthen our profession, support each other, and champion the standards and values that define employability.

Pat Russell FIEP Chair IEP



A DEFINING YEAR FOR OUR

PROFESSION

SCOTT PARKIN FIEP

This has been a defining year for the IEP — a year of growth, global collaboration and renewed clarity about our purpose. Across the UK and around the world, one theme continues to stand out: employability professionals want to be the best they can be, and the IEP exists to help them get there.

Since our inception in 2012, the UK has led the way. The standards, behaviours and professional pathways shaped by our members and Fellows have become the foundation of a model that is now being shared internationally.

What we have built together – the learning, the mentoring, the research, the networks, the evidence – is what gives other countries confidence to partner with us. And in turn, the insights we gain globally come straight back into the learning we design, the events we deliver, and the knowledge we share across our whole community.

This year, that has never been clearer. Through our Centres for Employability Excellence and our ongoing work in Australia, Sweden, Canada and the Gulf, we have continued to share learning,

strengthen connections and bring global insights back into the UK. Across these regions we've seen growing engagement in CPD, Fellowship and knowledge-exchange, all driven by the strong foundations we built here in the UK. Our UK membership remains the beating heart of this work – the reason IEP has become a trusted voice in so many countries.

A major milestone for us all has been the development of the Get Britain Working Coaching Academy. This partnership with the Department for Work and Pensions is an important landmark in the IEP's history. It reflects everything we stand for: codesign, professional standards, continuous learning and a commitment to improving the quality and consistency of services across the country. It is also a powerful example of the UK's leadership - showing how the expertise and professionalism within our membership can help shape the future of employability at a national level.

IEP is more than a learning provider or a membership body. It is your professional home. Your platform for growth. Your pathway to recognition. Your network of peers – across the UK and around the world – who share a belief in building a stronger, more inclusive society through skilled and compassionate services.

Thank you for your continued commitment to our shared mission. Together, we will keep raising standards, strengthening our profession and helping more people, in more places, move into good work.

Scott Parkin FIEP Group Chief Executive IEP



A YEAR OF GROWTH SIMPACT

MEMBERSHIP, FELLOWSHIP & COMMUNITY GROWTH

The IEP now works across all areas of the UK, and has a professional global community of over 11,000 people.

This year we relaunched our partnership model as Capability Partners, reflecting our shared mission to build capability across the employability workforce.





LEARNING & PROFESSIONAL DEVELOPING

This year we simplified and strengthened our learning offer based on member feedback, making it easier than ever to access high-quality CPD throughout your career.

Members have reported improved confidence, stronger outcomes and better support for participants across all programmes.

- Confidence when dealing with the subject after training compared to before training increased by 115%
- Overall satisfaction rating with the training
 100%
- The presentation style of the facilitator contributed positively to my learning experience 100%
- Based on the learning from today, do you envisage utilising them in your practice? 100%
- Would you recommend this IEP training to other colleagues in the sector?

HIGHLIGHTS

- Simplified and modernised learning offer completed to bring a more streamlined learning offer, accessible for all
- New eLearning developed around IPS and Trauma-Informed Practice
- New Employability Essentials Workshops launched – 90 minute virtual classrooms designed to build on the foundations of the IEP Award in Employability Essentials

- New Certificate in IPS developed and launched with IPS Grow with 600 learners projected across the next 4 years
- Purpose-built Connect to Work learning pathway developed and launched around IPS and SEQF fidelity standards

QUALITY AND EXCELLENCE

- The IEP QIF continues to play a central role in IEP's learning, forming the foundation of our curriculum review and underpinning all IEP Learning Academy qualifications
- Multiple organisations across the globe continue to use the Quality Improvement Framework within their own operations to enhance quality standards
- The Centre for Employability Excellence expanded its global research and seminar programme, enhancing our C-fEED Database as a key resource and bringing members new insights from international researchers, practitioners and leaders
- Published 3 international IEP Journals providing thought leadership and insights to members
- 4 in-Country Centres of Excellence delivering shared learning (UK, Canada, Australia, Saudi Arabia)

COMMUNITY & EVENTS

- Record IEP Basecamp participation: 200 attendees in 2025
- Basecamp 2024 winner of Best New Event at the Association Success Awards
- Networking events across UK, Sweden, Australia
- 2nd IEP Summit Australia held in Sydney
- Growing seminar series across the Centre for Employability Excellence
- IEP Talks Live launched in 2025: with events held in Birmingham, London, Leicester, Liverpool, Manchester, North Wales, South Wales, Malmo, Stockholm
- IEP Talks Online expanded globally
- 22 Local Authorities engaged in our 3 dedicated Connect to Work events
- Outreach events held for charities, local authorities, housing associations, colleges to engage more employability practitioners from a range of settings

OUR PARTNERS & SUPPORTERS POWERING PROGRESS ACROSS THE PROFESSION

We are grateful to our partners and sponsors whose commitment has underpinned so much of the IEP's progress this year. Their support enables us to deliver high-quality learning, run national events, expand mentoring, publish research and provide resources that strengthen the UK workforce and the wider profession. These organisations invest not only in their own teams, but in raising capability across the entire employability sector.

THANK YOU.

UK AND GLOBAL PARTNERS • Dumfries and Galloway Council 2024-2025

- 2SimplyLearn
- Acorn Training
- Altitude Al Consulting
- Athena
- Autism Plus
- Autonome
- Barefoot eLearning
- Beam
- Belina Grow Better Connect
- Big Dog Little Dog
- Big Issue Recruit
- Blackpool
- Breaking Barriers
- Business 2 Business
- Capita
- Careers Wales
- Carley Consult
- Case UK Ltd
- Catch 22
- CEIS Ayrshire
- · Central London Forward
- City and Guilds
- City of London [CLF]
- Clarion Futures
- CogniSoft Ltd
- Conwy County Borough Council
- Coyne Recruitment
- Denbighshire County Council

- Earlybird
- Education Development Trust
- Elevate Employment Services / WREC
- Enham Trust
- Fedcap
- First Choice Homes Oldham
- Forward Trust
- G4S
- Game Academy
- Gateway Qualifications
- Gatewen Training Services
- Genius Within CIC
- Get Set UK
- Gower College Swansea
- Great Places
- Halton People Into Jobs
- Health 2 Employment
- Iconi
- Ideal for All
- Imperial Charity
- Ingeus
- Inspira
- Itec
- JGA Group
- Kingston Adult Education
- Learning Curve Group
- Lightcast
- Lincolnshire Recovery Partnership
- London Borough of Camden [CLF]
- London Borough of Hackney [CLF]
- London Borough of Haringey [CLF]
- London Borough of Islington [CLF]
- London Borough of Kensington and Chelsea [CLF]

- London Borough of Lambeth [CLF]
- London Borough of Lewisham [CLF] •
- London Borough of Southwark [CLF] Shortlister
- London Borough of Wandsworth
- Marmalade Trust
- Matrix
- Maximus
- Mesma Ltd
- Migrant Help
- MITB
- NCFE
- Newcastle City Council
- Newground
- NOCN
- Northumberland Council
- Novus
- Offploy
- Onefile
- Opportunity Sheffield
- Orchardville
- Palladium
- Pathways Group
- People And Their Brilliance
- PeoplePlus
- Petaurum HR
- RCS Wales
- Red5 People
- Ride Tandem
- · Rift Social Enterprise
- RNIR
- Rotherham Council
- S Knights Recruitment
- SAMH
- Scottish Action Mental Health
- Seetec Pluss

- SERCO Limited
- Shaw Trust
- Skills Assess

- Society Matters CIC · South Yorkshire Housing Association
- Standguide
- Stori
- Successful Mums
- Tandem
- Tendertrace
- The Amber Foundation
- The Better Health Generation
- The BUSY Group
- The Digital College
- The Good Employability Company
- The Growth Company
- The Salvation Army
- The Skills Network
- Tower Hamlets Workpath Transform and Achieve
- Trigon Recruitment
- Tuff Leadership Training LTD
- Twin Group
- Tydfil Training Consortium Ltd & The College, Merthyr Tydfil
- Valamis UK
- Wakefield Council Walking With The Wounded
- Waythrough
- Westminster City Council Worcestershire City Council
- Workpays

"Being an IEP Member hasn't just supported my professional development, it's helped shape the way I support people every day. From building confidence to expanding my skillset, to meeting some incredible people, practitioners and leaders in our sector, the IEP has become a huge part of my journey in employability. I value a lot of things with being a MAIEP, but if I was to pick one, it would be the sense of community. We share ideas, we challenge each other, and we work towards one mission: improving the lives of the people we support." Customer Engagement Officer Elevate Employment Services

HELPING YOU GROW YOUR CAREER

IEP membership is a lifelong professional journey — from learning, to recognition, to Fellowship.



This year we launched the first UK-wide dedicated mentoring programme for employability professionals, grown from success in Australia. 22 UK mentors are now engaged with 5 supporting additional mentees and 53 UK mentees are registered.

"Being part of the IEP community has not only supported my professional development but has also given me the platform to advocate for lived experience leadership and peer-led change. I'm especially grateful to my employer for encouraging and supporting my ongoing involvement with the IEP, and to everyone in the sector who continues to inspire me. This recognition reflects the power of community, collaboration, and purposedriven work."

Matt Gurr MAIEP

IEP Member of the Month September 2025

"I'm particularly proud that the nomination highlighted my dedication to the Award in Employer Solutions and it's incredibly rewarding to know that some of my work has been used as examples to support others throughout their learning journey."

Jessie de Burgh Hemming AIEP

Strategic Engagement Manager at G4S

Employment Support Services.



"I am grateful to be part of such a supportive and inspiring community that values growth, collaboration, and impact. Excited to continue learning and contributing!"

Libby Duo FIEP

Strategic Manager - Skills & Employability at Conwy County Borough Council

LIFELONG **MEMBERSHIP PATHWAY**



A Commitment to Your Professional Growth



YEAR 1

ASSOCIATE - FIRST 6 MONTHS

Building a solid professional footing in the employability sector, achieving recognition as a qualified practitioner, and establishing yourself as a valued part of the IEP Community.

LAYING THE FOUNDATIONS



MEMBER - 7 MONTHS - 2 YEARS

Deepening your professional knowledge and refining your skills to become a specialist in the employability sector.

BUILDING **EXPERTISE**

BECOMING A LEADER Member Ambassado



2 YEARS - 7 YEARS

MEMBER AMBASSADOR -

Influence and inspiration within the employability sector, greater recognition and access to exclusive opportunities for mentorship and collaboration. EXPANDING **INFLUENCE** Member Ambassado



FELLOWSHIP -

A professional community that advances employability practices, enhances your career, and leaves a lasting impact on the sector.



Laying the Foundation

Building Expertise

- Access advanced training programmes, tailored to your interests and career goals. Whether self-funded or sponsored by your organisation, these programmes enhance your skills and support your career progression.

 Enrol in masterclasses led by industry experts, deepening your knowledge and addressing specific challenges in the field.

 Continue your professional development through participation in events and IEP-accredited programmes, designed to ensure that key skills are effectively transferred from the learning environment to the workplace.

Becoming a Leader

- Share your insights and experiences by becoming a speaker at our events or controur webinars and forums such as our LiveLearnLunches.
- our weomans and rorums such as our Levelearbunches.

 Showcase your work or organisation through exhibiting and sponsorship opportunities at IEP events such as our Summit and Basecamps.

 Gain recognition for your efforts by being nominated for industry awards, further establishir your credibility and influence.

 Stay informed and connected through our IEP Journals and Employability Professionals Newsletters, offening insights and updates on industry trends.

Expanding Influence

- Receive mentorship from our Fellows to guide your career development.
 Participate in collaborative projects, working alongside peers and thought le
- employability profession.

 Access the IEP Learning Podcast to stay inspired and informed with expert interviews and

- Be part of a legacy that not only enhances your career but also contributes to the gro impact of the employability sector.

Contact: membership@iemployability.org (iep



OUR FELLOWSHIP COMMUNITY

This year our Fellowship community continued to grow across the UK and internationally. Fellows play a vital role in shaping the profession, and we are now reviewing the Fellowship Programme to ensure it offers even more value, visibility and opportunities to contribute.

In 2026, Fellows will have a clearer pathway to get involved in IEP Talks, learning development, expert panels, global discussions and insight projects. We want to make full use of Fellows' skills, expertise and passion — and strengthen their role as senior ambassadors for the profession.

"The IEP plays a vital role in raising standards, sharing best practice, and championing the professionalism of our sector. I'm proud to contribute to that mission through innovation, collaboration, and a shared belief in the power of the sector to transform lives."

Dean Carville FIEP

Chief Executive Officer of ICONI Software

CLEARER CAREER PATHWAYS FOR EVERYONE

Alongside the Fellowship review, we are developing the IEP Career & Capability Framework — creating, for the first time, a clear, consistent pathway for practitioners to develop their skills and progress their careers.

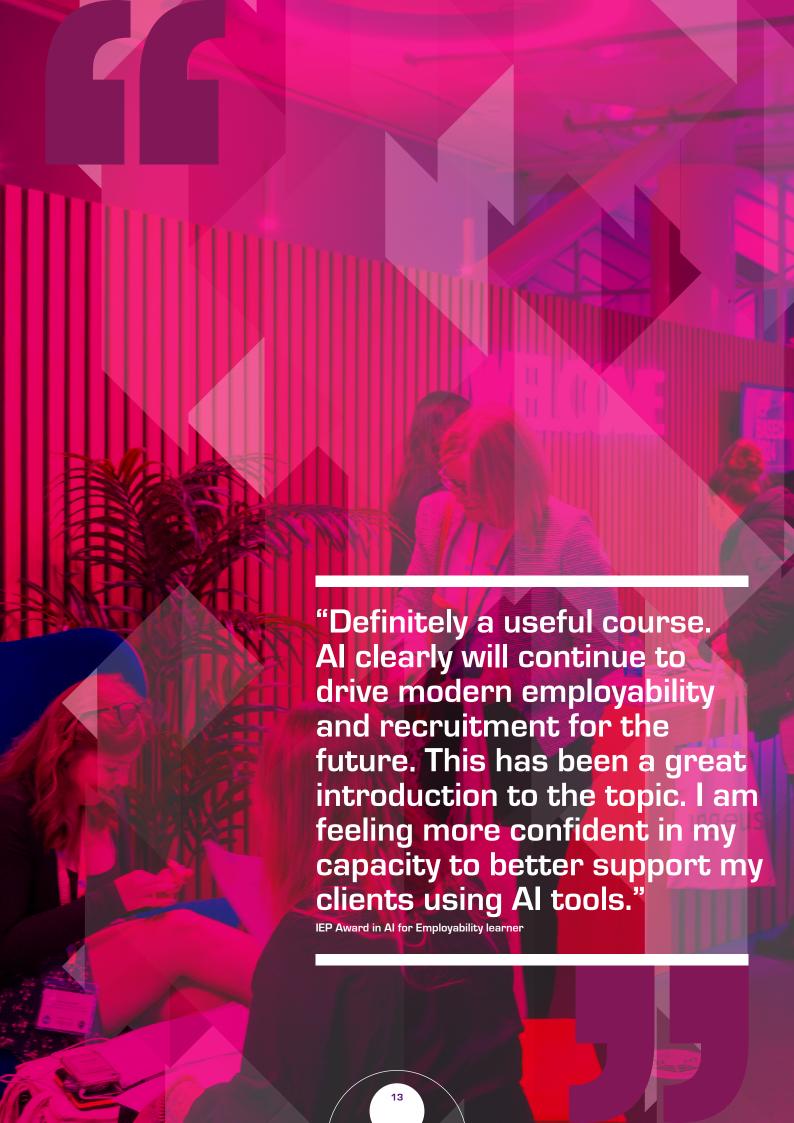
This framework will help practitioners understand the capabilities expected at each stage, and how IEP learning, CPD and professional recognition fit together to support their journey.

HELPING YOU DO YOUR JOB EVEN BETTER

IEP learning, resources, events and member community directly strengthen frontline practice. Our members consistently tell us that IEP learning helps them communicate better, support complex barriers more effectively, manage caseloads with confidence and achieve better job outcomes.

- Confidence when dealing with the subject after training compared to before training increased by 28.57%
- Overall satisfaction rating with the training
 100%
- The presentation style of the facilitator contributed positively to my learning experience – 100%
- Based on the learning from today, do you envisage utilising them in your practice? 100%
- Would you recommend this IEP training to other colleagues in the sector? 100%







AWARD IN SUPPORTING PARTICIPANTS WITH COMPLEX NEEDS

"The IEP Award in Supporting Participants with Complex Needs has completely changed my mindset in understanding how to better communicate and work with customers with barriers and complex needs."

Leon Larkings MIEP

Employment Advisor/Mental Health Advisor, Fedcap

"This has given me additional confidence to support me with my participants who have disengaged to be able to provide maximum support through using the models to move them forward into sustainable work. To be able to challenge their mindset and set clear manageable next steps to keep them engaged. This has improved engagement rate and job starts within my case load."

Kay Palmer-Bayliss MIEP The Growth Company

"It has given me further understanding of the complexities of inter-personal relationships and the importance of clear communication. This will be hugely beneficial to both my personal and professional life. Thank you."

Ann-Louise McGregor MIEP Salvation Army

"The learning has enabled me to provide a better service to my participants, knowing I can explore their thoughts and feelings in the correct way, by setting clear boundaries and expectations from the start and having a clear idea of what their boundaries and expectations are from me."

Kate Baker MIEP

Employment Adviser. Growth Company

CERTIFICATE IN EMPLOYABILITY PRACTICE

"Completing the IEP Certificate in Employability Practice has significantly enhanced my performance at work by equipping me with a deeper understanding of employability frameworks, practical tools, and strategies that I can apply directly to my role."

Michael Obonyo AIEP Salvation Army

"I have more solid knowledge around human rights, employment rights and which sectors have the most work opportunities in my region."

Dee Gunning AIEP

Salvation Army

"It has taught me so much more in helping participants finding work... It has opened my eyes on how things can be so different for certain roles in different areas."

Jason Griffiths AIEP

Salvation Army

AWARD IN EMPLOYER SOLUTIONS

"I feel more confident in my role. This course helped me to open doors to unknown techniques that I never used before."

Gabriela Jaseviciute MIEP Resourcing Partner, Ingeus

"I went from averaging 50-60% to achieving 100% of my target and that has a lot to do with the learning that I received from the IEP. It's helped me have a better understanding of participants with barriers and how to fulfil their needs as well as the needs of employers, be more engaging, be more mindful and improve my problem-solving skills as well as my diary management... it's a win-win."

Abbie McDonald MAIEP

Fedcap









AWARD IN AI FOR EMPLOYABILITY

"Really enjoyed this training today. I definitely learned a lot."

Theresa Devenney

Team Leader Scotland, Maximus UK

"This programme is superb...the LMS and resources for participants were top-notch, and the whole process, from booking the training to receiving feedback on assignments and the certificate/badge at the end—was very smooth."

Gaik Ng

Head of Student Opportunities, London Campus, York St John University

AWARD IN MOTIVATIONAL INTERVIEWING

"Wow...!!! Seeing this result has boosted the level of my motivation to more than 100%. For improving, upskilling, and making my professional skills, knowledge, and education into a modern one, thank you, thank you and thank you!"

Jumoke Babayomi
Ingeus

AWARD IN EMPLOYABILITY FOR IPS INTEGRATION

"It was an excellent course, and I've already started applying what I've learned, so thank you and the IEP Staff!"

Mimoza Hoxha AIEP

City of London (formerly of Ingeus)

"I genuinely found the Award in Employability and IPS Integration to be an exceptional learning experience. Shelley led the course with such grace, skill and authority, creating a truly engaging learning environment through her ability to 'flip the classroom', encourage deep-dive discussions and drive meaningful learning outcomes. Her teaching was a real tour de force and set a benchmark for quality learning.

"I cannot recommend this course highly enough to anyone seeking quality assurance and excellence in employability practice."

Candice Fanning FIEP

Employer Engagement Manager City & Guilds

"The most significant aspect of the Award El is the way that it clarifies the differences between IPS on the one hand and more traditional supported employment models on the other. In doing so, the course gives people a grounding in the core – often novel – principles of IPS, such as clients and employers having a single point of contact and the centrality of employer engagement."

The Growth Company

"Not since completing my QTLS have I enjoyed a professional course so much. The [Award in Employability and IPS Integration] learning will stay with me for years to come, and I actively reflect on my practice daily as a result, whether supporting care leavers through Trailblazers, working on Connect to Work programmes, or engaging across the wider recruitment and employability landscape. The course was ethical, insightful and practical, strengthening my use of language and transforming how I engage both candidates and employers in a dynamic, person-centred way.

Candice Fanning QTLS FIEP Employer Engagement Manager City of London

PROFESSIONAL ACCREDITED QUALIFICATIONS

FOR ALL STAGES OF YOUR LEARNING JOURNEY

IEP's suite of Accredited Learning and Qualifications are designed to help to progress employability professionals through our career pathway.





Accredited Learning e-Learning





IEP AWARD IN EMPLOYABILITY **ESSENTIALS**

Designed for practitioners at all levels, this accredited online programme provides a solid foundation in sector knowledge and best practice. With 21 bite-sized interactive modules (30-40 minutes each, around 17 hours in total), it's ideal for those new to employability, needing a refresher, or looking to gain formal accreditation. Available free of charge to all IEP Members through our LMS.

A tailored version, co-created with Novus, is also available for professionals working in the justice sector.



UNDERSTANDING **NEURODIVERSITY EMPLOYABILITY** SUPPORT TRAINING

Built in conjunction with subject matter experts, Genius Within CIC, to introduce the concept of neurodiversity to practitioners and other participant-facing staff to help them understand how they can help neurodiverse programme participants on their journey towards employment. Learning time is approximately 30-45 minutes. Available free of charge to all IEP Members through our LMS.



OVER 50'S EMPLOYABILITY SUPPORT

An IEP Accredited programme, developed with the Centre for Ageing Better, to help practitioners support jobseekers over 50. Covering barriers such as health conditions and caring responsibilities, it provides practical tools and insights to improve employment outcomes. Available free of charge to all IEP Members through our LMS.



IEP AWARD IN MENTAL HEALTH FOR EMPLOYABILITY

Developed with mental health specialists Big Dog Little Dog, this accredited programme equips frontline practitioners to better support jobseekers with mental health conditions on their journey to sustainable employment. Covering key issues such as depression, anxiety, PTSD, and suicide, it provides essential skills and insights to address the impact of mental health on job search and workplace performance. Learning time is 4 hours over 6 key modules.



IEP AWARD IN MOTIVATIONAL INTERVIEWING

This programme is ideal for those who want to build their skills in motivational interviewing to effectively support individuals in making positive changes. You'll learn how to address ambivalence and resistance, increase change talk. and encourage participants to step outside their comfort zones. Using empathy-driven techniques, practitioners will gain the tools to build trust, boost intrinsic motivation, and help individuals overcome barriers on their iourney to work. Learning time is approximately 3-4 hours.



AN INTRODUCTION TO INDIVIDUAL PLACEMENT SUPPORT (IPS) FOR **EMPLOYABILITY PRACTITIONERS**

This programme is designed as an introduction for professionals in the Employability sector and Connect to Work provision. Learners will gain an understanding of Individual Placement and Support (IPS) and its transformative impact on individuals with multiple and complex barriers to employment. The course covers IPS core principles, the benefits of the model compared to traditional employment support, and real case studies of participants who have received IPS support. It also explores the important role employability practitioners play in delivering IPS effectively. Learning time is 90 minutes.



AN INTRODUCTION TO TRAUMA INFORMED PRACTICE (TIP) FOR EMPLOYABILITY **PRACTITIONERS**

Tailored for professionals in the Employability sector seeking to deepen their understanding of Trauma Informed Practice (TIP) and its application in employment support settings, this e-Learning programme will define Trauma Informed Practice (TIP) and explain its core principles and the importance of identifying trauma on individuals, particularly those who are long-term unemployed with multiple and complex barriers to work. You will cover practical strategies of TIP in employment support settings to create a safe and supportive environment for programme participants. Learning time is 90 minutes.

Take your learning further with IEP's 90-minute virtual workshops — one held each month — designed to build on the IEP Award in Employability Essentials. Select the sessions that align with your interests and career goals.





Coaching with Impact



Inclusive Employment



The Art of Disclosure



Emotional Intelligence

We are always looking for ways to develop learning that enables better practice across the sector, so if you have any requirements please reach out to our learning and development team at the IEP Learning Academy. If you are interested in any of our learning or qualifications, please contact learning@iemployability.org for more information.



Accredited Learning Blended Learning



IEP AWARD IN AI FOR EMPLOYABILITY 3.0

This updated 1-day programme, developed in partnership with Earlybird AI, features three redesigned e-Learning modules covering AI fundamentals, prompt engineering, and tools like ATS. It also explores legal and ethical considerations, including bias mitigation, and shows how AI can enhance CV writing, interview prep, and job searching through platforms like Linkedln. Total qualification time is 6 hours (1 day).



IEP AWARD IN COACHING FOR GROWTH

The Award in Coaching for Growth equips practitioners and managers with practical coaching skills to build trust, empower participants, and guide them toward employment. Learn how to communicate effectively, boost performance, and overcome common coaching challenges in daily practice. Total qualification time is 12 hours [2 days].



IEP AWARD IN SUPPORTING PARTICIPANTS WITH COMPLEX NEEDS

This programme is designed for frontline practitioners and first-line managers who support individuals needing extra help to overcome barriers to finding, competing for, and sustaining work. It is also ideal for practitioners eager to begin their journey toward becoming catalysts for positive change and growth. Total qualification time is 12 hours [2 days].



IEP AWARD IN EMPLOYABILITY AND IPS INTEGRATION

This programme is designed for employment specialists delivering Connect to Work services under the Individual Placement and Support (IPS) model. Designed in line with UK Government policy on supported employment, including the DWP's focus on tailored, person-centred support. Total qualification time is 18 hours [3 days].



IEP CERTIFICATE IN EMPLOYABILITY PRACTICE

Awarded in the UK by NCFE, this customised qualification equips employability practitioners with the frameworks, tools, and specialist knowledge needed to deliver highquality services in the sector. Recommended for those already managing caseloads (though it can be adapted for IWS or manager roles), the Certificate is built around key themes that enable learners to apply knowledge and skills directly in the workplace while evaluating their own performance. This is a customised qualification, accredited by NCFE, providing nationally recognised assurance of quality and designed specifically to meet the needs of employability practitioners. Total qualification time is 151 hours (9 months).



IEP AWARD IN EMPLOYER SOLUTIONS

Developed in partnership with Ingeus and Deakin University, this IEP accredited award equips frontline employer solutions practitioners with the skills and strategies to engage employers effectively, build trusted relationships, develop vacancy pipelines, use labour market intelligence, and promote suitable participants into job roles, enhancing their ability to deliver successful outcomes. Total qualification time is 18 hours [3 days].



Accredited Learning Apprenticeship



LEVEL 4 EMPLOYABILITY APPRENTICESHIP STANDARD

The Employability Apprenticeship Standard is Levy funded in England. The learning progresses a learner from the IEP Certificate in Employability Practice into specialist practice and service design and development, including data analysis and project management. This qualification takes up to 24 months to complete and is ideal for those practitioners working on IPES or the Work and Health programme or those in a team leader or junior management role.

FIND OUT MORE
AND ENQUIRE AT
WWW.MYIEP.UK/
IEPACCREDITEDLEARNING



HAVE QUESTIONS
ABOUT LEARNING
OR MEMBERSHIP?
Drop us a line:

arning@iemployability.orc

A YEAR OF CONNECTION, COMMUNITY & PROFESSIONAL LEARNING

This year we delivered our strongest and most wide-reaching events programme to date with a 94% satisfaction rate across all events and increasing attendance year on year.

We brought employability professionals together across the UK and internationally to share insight, build capability, and strengthen our professional community.

From major national gatherings to specialist leadership dinners and international seminars, every event was designed to support practitioners in doing their jobs better, growing their careers and staying connected to a vibrant, global profession.





IEP TALKS LIVE - RE-ENERGISING **REGIONAL NETWORKING**

2025 marked the relaunch of our regional events as IEP Talks Live, with sessions hosted across:

- London
- Liverpool
- Birmingham
- Manchester
- Cardiff
- Llandudno
- Malmo
- Stockholm

These sessions brought people together to learn from peers, share practical approaches, and hear real-world insights from leaders and frontline experts.

"That London #IEPTalks was genuinely one of the best employability events I have attended.'

Liz Sewell

Founder & Director, Belina Grow

"The whole experience was very well organised, structured and well presented. The location was very nice too. It was my first experience as I only joined IEP last month so it was really nice meeting other people and sharing similar experiences." London IEP Talks attendee

IEP Talks Live has become a platform where ideas are exchanged, partnerships begin, and practitioners gain fresh inspiration to take back to their teams and participants.







IEP TALKS ONLINE — CPD WITHOUT BARRIERS

IEP Talks Online continued to grow as a core part of our monthly CPD offer, giving members free access to:

- Topical conversations
- Expert panels
- International perspectives
- Practical tools

Accessible to everyone — wherever they work — these sessions help embed continuous learning into everyday practice across the profession.

Our first dedicated online event for Wales brought together over 70 attendees from across the region, making it our most successful Welsh event to date.

FELLOWS DINNERS — LEADERSHIP, INSIGHT & INFLUENCE

We held Fellows dinners in:

- London
- Liverpool
- Birmingham
- Manchester

These evenings brought senior leaders and experienced practitioners together for deeper discussion on policy, practice and the future of the sector. Fellows shared challenges, exchanged ideas, and helped shape IEP's voice on national issues.

These dinners are now a cornerstone of the Fellows community — strengthening leadership capability across the sector.

REGIONAL NETWORKING DINNERS — STRENGTHENING LOCAL COMMUNITIES

2025 marked a major step forward for IEP's work in Wales. With the establishment of the Wales Fellowship Advisory Board, we delivered more Welsh-focused activity this year than ever before — including both virtual and in-person events for Welsh practitioners, leaders and organisations.

Smaller, more informal dinners in Cardiff and Llandudno helped practitioners connect locally, celebrate achievements and build supportive networks across regions. These events play an increasingly important role in building confidence and belonging across the IEP community.



FLAGSHIP EVENTS — THE SECTOR'S BIG CONVERSATIONS

IEP Basecamp

Basecamp 2025 welcomed 200 attendees, making it one of our most successful events ever. It brought together frontline professionals, leaders, commissioners and partners for a day of learning, innovation and collaboration.



Basecamp is now firmly established as the sector's most energising professional development event.

"Wow what an inspiring day at IEP Basecamp 2025! It has once again been a privilege to attend and contribute to this year's event at The Lowry in Manchester. Right from the start of the day it has been an amazing event at this fantastic venue... I am proud that Ingeus, as headline sponsor, continues to support the professional development of those making a difference to our participants' lives every day...

"I left feeling energised about the mission we all share – helping people thrive through meaningful employment."

Julie Graham FIEP

Chief Executive Officer, Employment at, Ingeus UK

"I really enjoyed it, and as a Restart Advisor, I felt truly seen and valued—not just for meeting targets, but for the meaningful impact we make in people's lives. That recognition gave me a real boost in confidence and motivation. The atmosphere was vibrant and uplifting, and I especially appreciated the networking opportunities. It was inspiring to listen to the experiences of others across different roles and regions. Sharing stories and learning from each other reminded me of the bigger picture and the purpose behind what we do. Overall, it was a great experience that left me feeling re-energized and proud to be part of this journey."

Basecamp attendee

IEP Summit

With a redesigned format, new pricing structure and brand new venue, the Summit has become the premier gathering for leaders shaping the future of the employability profession.



"Brilliant to catch up with so many amazing people at the IEP Summit 2025, certainly one of the highlights of the year. We really have formed an authentic network of talented and passionate people, all striving to help more people get into good and sustainable employment through the power of skills and training, and of course, as shared so many times yesterday, through the power of good inspiring practionnaires, managers, and leaders!"

Michael Colclough FIEP

Bid Manager, SCL Education Group

"The IEP Summit was electric. We were joined by sector leaders from across the country, Sweden, Canada and Australia to celebrate, discuss and connect.

Hosted at the stunning 116 Pall Mall, the day was filled with keynotes, panels and thought-provoking discussion."

Claudine Adeyemi-Adams FIEP

Founder & CEO, Earlybird

IEP Fellows Lecture

Our annual lecture (with our 2024 speaker Levi Roots) continues to showcase thought leadership from across the UK and globally, reinforcing the IEP's growing role as a hub for insight and evidence.

"The event reminded us all of the importance of reflecting on the impact we aspire to create versus the impact we actually achieve. It emphasised the pivotal role of attentive listening to gain a thorough understanding of how we can best support others."

"Inspiring, heartbreaking and heartwarming in equal measure. Lovely food and great opportunity to network"

"Everything was very well organised and the event was great. The quality of the speaker was amazing and I left inspired."

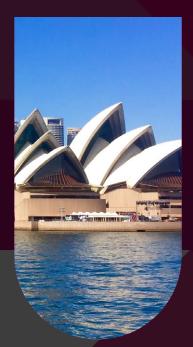
Fellows Lecture Attendees



GLOBAL & VIRTUAL EVENTS — A CONNECTED INTERNATIONAL COMMUNITY

Our international programme expanded further this year, with events delivered in:

- Australia IEP Talks, CPD events, learning launches
- Sweden IEP Talks
 Sweden with strong
 engagement from
 municipalities
- Canada Fedcap partnerships and CfEE-led seminars
- Saudi Arabia & Gulf — insights through Centres of Excellence









These events strengthen our global community, giving members access to international learning, best practice and innovation.

HELPING YOU LEAD THE PROFESSION

IEP is now a globally recognised professional body shaping best practice, quality and professional standards worldwide.









GLOBAL CENTRES OF EXCELLENCE

We now have four Centres of Excellence delivering shared learning and innovation:

- The BUSY Group (Australia)
- Fedcap Canada (Canada)
- Serco (UK)
- Maximus Gulf (Saudi Arabia)

These centres form the backbone of our global quality and innovation agenda.

CENTRE FOR EMPLOYABILITY EXCELLENCE - IEP'S GLOBAL RESEARCH AND INNOVATION HUB

The Centre for Employability Excellence (CfEE) connects research, innovation and practice from across the world — ensuring that everything the IEP develops is grounded in real evidence, real insight and real outcomes.

This year the CfEE continued to drive quality and global collaboration through:

- International seminars and expert discussions
- Insight papers and research publications
- Guidance linked to the Quality Improvement Framework (QIF)
- A global research database now featuring 600+ contributions

- In-country Centres of Excellence in the UK, Australia, Canada and Saudi Arabia, delivering test-and-learn pilots and practical quality improvement
- Cross-sector collaboration with practitioners, researchers, policy makers and leaders

Through CfEE, learning from our QIF pilots, research, journals, seminars and practitioner insight flows directly into IEP learning, standards and events — creating a continuous cycle of improvement across the profession.

This year we refreshed our global seminar programme, launched new international journals (including IEP Journal #15: Technology, Transformation & Al in Employability), and welcomed new expertise into the team to support CfEE's growth and impact.

The result: Your learning, your standards and your professional development are shaped by the latest evidence and the real experiences of practitioners around the world.

QUALITY, INNOVATION CRESEARCH

Quality Improvement Framework (QIF)

The QIF continues to underpin IEP's learning and is now used across the globe.

This year we:

- Presented the QIF at the IAEVG International Conference, Finland
- Hosted a major QIF seminar with Serco, Imperial Health Charity, and Belfast City Council
- Integrated QIF logic into all learning redesign

IN PARTNERSHIP WITH BELFAST CITY COUNCIL

Our work with Belfast City Council continues to go from strength to strength.

Following the successful delivery of the Year 1 Quality Framework – with deep-dive visits in Nov 2024 and Jan 2025 praised for their supportive, collaborative approach – we were invited back to continue this work into Year 3.

This year, the IEP team completed a further round of quality assurance visits with Employment Academy delivery partners, and delivered targeted workshops on:

- Developing high-quality Improvement Plans
- Defining outcomes and demonstrating impact

The IEP Quality Improvement Framework (QIF) is now fully embedded in Belfast City Council's approach to quality — a powerful example of how evidence-based standards drive better practice on the ground.

This partnership demonstrates how the IEP supports local authorities to strengthen delivery, improve outcomes, and build capability across their employability ecosystem.



OPENING UP ACCESS TO QUALITY PROFESSIONAL LEARNING

IEP SATELLITE CENTRES & THE ENDORSED BY IEP PROGRAMME

This year, we expanded two major routes that make it easier than ever for organisations to access high-quality professional learning: IEP Satellite Centres and Endorsed By IEP.

Together, they ensure more practitioners, in more places, can benefit from consistent standards, evidence-based practice, and nationally recognised professional development.

IEP SATELLITE CENTRES

Bringing IEP learning into organisations across the world

IEP Satellite Centres are licensed and approved delivery partners who deliver IEP-accredited qualifications through their own internal teams, supported by:

- IEP's national standards
- Quality assurance
- IEP tutor training
- Assessment frameworks
- Curriculum support

This model gives organisations:

- Greater access to professional training
- Cost-efficient delivery for large teams
- Flexibility to embed learning around operations
- Confidence that their provision meets professional standards
- A direct route into the wider IEP ecosystem
 — including QIF, CPD, Fellowship, and CfEE
 insights

Satellite Centres also expand the reach of IEP learning, helping us strengthen capability in the sector at scale.

"Being a Satellite Centre allows us to train people not just to be Employability practitioners, but to be Employability practitioners within The Salvation Army – rooted in our unique mission and values. That's what makes us stand apart, and why this partnership with IEP matters so much."

Rebecca Keating MIEP

Director, The Salvation Army Employment

ENDORSED BY IEP

Our Endorsed By IEP programme recognises organisations and specialists who deliver employability-focused learning or capability programmes that meet IEP's quality standards.

Endorsement strengthens both credibility and confidence — showing that the learning is grounded in evidence, aligned to best practice, and contributes to a capable, professional workforce.

More Satellite Centres and more Endorsed By programmes mean that more highquality learning is available in the sector to help practitioners access the tools, standards and recognition they need to succeed.

"Endorsed by IEP is not only testing compliance, it is a quality standard, if you are choosing learning then using the IEP's way of endorsing program is a way to assure yourself that what you're getting is a good product."

Diana Seaborne FIEP

Director, Tuff Leadership Training







CELEBRATING PROFESSIONAL

PROFESSIONAL EXCELLENCE AWARDS RECOGNISE ORGANISATIONS INVESTING IN THEIR PEOPLE.

2024-2025 Awarded Organisations



- The Salvation Army Walking with the Wounded Maximus • Fedcap • Palladium • The Growth Company

- Blackpool Council Catch 22 Conwy County Borough Council • Jobs 22 • LBTH WorkPath • Maximus • Newcastle City Council • Northumberland Council • Serco Ltd • SGN (Sovereign Group
- Network) WREC Ltd Ingeus CLF Haringey CLF Lewisham
- Maximus Gulf Opportunity Sheffield

- Get Set UK Standguide Manchester Athena
- Liverpool City Council Cidori Better Connect • Opportunity Sheffield • SAMH • Amber Foundation
- Lincolnshire Recovery Partnership

IEP LEARNING AWARDS WINNERS AND FINALISTS (2025)

CATEGORY SPONSOR	SPONSOR	FINALISTS		WINNER
Al for Employability Learner of the Year	serco	Patrice Buddington AIEP, London Borough of Tower Hamlets, Trevor Willoughby MIEP, Haringey Council		Karen Taylor AIEP Enfield Council
Member of the Year	Whitehead Ross	Claire Lynch AIEP, RCS Wales Sharon Marshall FIEP, Wakefield Council		Khatera Ahmad MIEP Belina Grow
Member Ambassador of the Year	(iep)	Matt Gurr MAIEP, Whitehead Ross Education/Elevate Employment Services		Tiffany Bennett MAIEP Trigon Recruitment
Mentor/Coach/ Assessor of the Year	CogniSoft	Ann-Louise McGregor AIEP, Salvation Army Employment Plus		Sue Finn AIEP Catch 22
Complex Needs Learner of the Year	(iep)	Carly Ann Harrison AIEP, Growth Company Wasim Durrani AIEP, Get Set UK		Lee Horley AIEP Salvation Army Employment Plus
IEP Certificate in Employability Practice Learner of the Year	iep	Emma Christopher AIEP, Sovereign Network Group		Kerrie Smith AIEP Sovereign Network Group
Learning Impact of the Year	iep	Esraa Khalid el Saqa, Maximus Gulf Susan Gibson AIEP, Haringey Council	CCLS CONTROL OF THE C	Carl Elwood MIEP Maximus
Learning Champion of the Year	digital	Maha Abdullah Al Aseeri, Maximus Gulf Oliver Hopkinson MIEP, Haringey Council	The Growth Company	Andy Spensley AIEP and Nicola Speed AIEP Growth Company
Employer Solutions Learner of the Year	ingeus	Chris Tucker AIEP, AKG UK		Jessie de Burgh Hemming AIEP G4S Employment Support Services G4S Employment Support Services
Continuous Learner of the Year	rep	Stuart Bowmer MAIEP, Ingeus Vicki Davies-Cavill AIEP, Ingeus		Alisha Ripley FIEP Ingeus









Member of the Year 2025

Khatera Ahmad MIEP Employment Adviser Belina Grow

"Winning Member of the Year is deeply humbling. For me, it reflects years of balancing study, work and family life while raising my three children. It validates all the late nights, long days and moments of doubt.

"I come from Afghanistan, where girls and women face barriers from birth. My education was cut short by a traditional marriage, and for years I carried a sense of an unfinished story. But my passion for learning never faded. With the support of my mentor, Liz Sewell FIEP, I rebuilt my confidence and made the decision to continue the journey I once had to abandon.

"This award is not only a personal honour, it is a statement of belief that with determination, every woman can reclaim her dreams. Professionally, it reinforces the importance of compassion and cultural understanding in employability work, and it gives visibility to the mothers and carers whose struggles are so often unseen. I am grateful for this recognition – and proud to represent what is possible."

Our Members of the Month 2025

Maryam Bello-Tukur MIEP Employability and Volunteering Programme Manager Imperial Health Charity

Claire Lynch AIEP Training Manager RCS Wales

Stephen Fenwick FIEP Curriculum Manager HMP Preston for Novus

Sharon Marshall FIEP Employment Strategy Manager Step Up – Wakefield Council

Libby Duo FIEP

Strategic Manager - Skills & Employability Conwy County Borough Council

Liz Millington FIEPSenior Programmes Manager
Central London Forward

Member Ambassador of the Year 2025

Tiffany BennettTalent Acquisition Manager
Trigon Recruitment

"I honestly couldn't be any happier and prouder. I absolutely love the hidden gem of a sector we are in and get to call this work. The most satisfying part of this role is genuinely helping and supporting individuals. I have a genuine love to help others.

Everything about this community is great, everyone has the same goal and passion which is evident to see at events. The networking is always brilliant and I have made genuine connections over my duration being within the IEP community. Professional development is so important to ensure a level of consistency and a professional standard which we should all be following within our role and the IEP provides this quality of service."

Fellow of the Year 2025

Claudine Adeyemi-Adams FIEP Founder and CEO Earlybird

"This award and recognition means the absolute world to me because everything that this sector does and stands for leans so deeply into my why. I've been supported by employability programmes. I've delivered employability programmes.

And now, through Earlybird, I'm building tools to help make that support even better-but also deeply committed to supporting providers of these services to navigate through these exciting but very much uncertain times. So, thank you to all the Fellows and Members of the IEP that have engaged with my work in one way or another... and a huge thank you to my own team who support me every day to achieve this vision I have for a world where every single person deserves the opportunity to thrive in employment."

WHY BEING AN IEP MEMBER

EVERYTHING YOU GAIN WITH IEP MEMBERSHIP

IEP membership
is designed to help
you do your job even
better, progress
your career, and feel
part of a connected,
respected professional
community.

LEARNING & PROFESSIONAL DEVELOPMENT

- Free access to accredited eLearning: Employability Essentials, Supporting Over 50s, Understanding Neurodiversity, Mental Health for Employability, Introduction to Trauma-Informed Practice, Introduction to IPS
- Exclusive webinars, seminars and CPD workshops
- Learning created by practitioners, for practitioners
- Centre for Employability Excellence research, insight and global evidence base

COMMUNITY & CONNECTION

- Monthly Member Meetings
- Partnership Meetings with sector leaders
- IEP Talks Online & IEP Talks Live events
- Networking opportunities across the UK, Europe, Australia & Canada
- Dedicated member area with tools, templates, guidance and sector resources
- Access to the Sector Vacancies jobs board

CAREER PROGRESSION & RECOGNITION

- Eligibility for post-nominals: AIEP, MIEP, MAIEP, FIEP
- Access to the Professional Register
- Mentoring programme (UK & international)
- Clear career pathways supported by the Career & Capability Framework
- Opportunities to contribute to events, insight papers and sector thought leadership

PRACTICAL BENEFITS

- Member-only discounts and early access to key events
- Tax-deductible membership fee (IEP is an HMRC Recognised Professional Body)

WHAT THIS MEANS FOR YOU

IEP Members are part of a professional body that invests in them — giving you the tools, confidence and community to be the best you can be.





WHO WE ARE & WHO WE ARE & EXIST

The IEP exists to:

- Professionalise employability
- Raise standards worldwide
- Strengthen practitioner capability
- Improve outcomes for people and communities
- Support lifelong development
- Build a global knowledge network
- Celebrate excellence and innovation

IEP Members don't just do a job — they shape futures.



EVENTS CALENDAR 2026

PROPOSED DATE	EVENT	LOCATION
18 December 2025	IEP Talks-'Learning Unwrapped'	Online
8 January 2026	Fellows Collective	Online
15 January 2026	Partnerships Collective	Online
22 January 2026	CfEE Insights – 'Why Fixing People Fails'	Online
3 February 2026	Discover the Power of IEP Wales	Online
5 February 2026	Fellows Collective	Online
12 February 2026	IEP Fellows Lecture (Sponsored by Fedcap and Get Set UK)	London
12 February 2026	Fellows 'Looking Ahead' Event [Sponsored by Fedcap, Get Set UK and Palladium]	London
12 February 2026	Fellows Dinner [Sponsored by Clarion Futures]	London
25 February 2026	IEP Journal #16 Launched	Online
25 February 2026	Journal released	Online
26 February 2026	Member Ambassador Collective	
5 March 2026	Global Fellows Collective	Online
12 March 2026	IEP Talks Live [Sponsored by OA Awards]	Manchester
12 March 2026	Fellows Dinner [Sponsored by CogniSoft]	Manchester
18 March 2026	Discover the Power of Connect to Work	Online
19 March 2026	IEP Talks Live (Sponsored by The Digital College)	Stockholm
19 March 2026	Fellows Dinner	Stockholm
March 2026	IEP Insights Seminar	Online
2 April 2026	Fellows Collective	Online
April 2026	Centre for Employability Excellence Seminar	Online
23 April 2026	IEP Talks Live (Sponsored by AKG UK)	Birmingham
23 April 2026	Fellows Dinner	Birmingham
7 May 2026	Fellows Collective	Online
21 May 2026	IEP Talks Live [Sponsored by Case UK]	Wales
21 May 2026	Fellows Dinner	Wales
May 2026	IEP Journal #17 Released and Journal Launch Event	Online
May 2026	IEP Insights	Online
4 June 2026	Global Fellows Collective	Online
11 June 2026	IEP Summit 2026 [Sponsored by City & Guilds]	London
11 June 2026	IEP Summit Networking Dinner 2026 [Sponsored by Get Set UK] IEP Summit Dinner Drinks Reception [Sponsored by Elevate Employment Services]	London
June 2026	Centre for Employability Excellence Seminar	Online
2 July 2026	Fellows Collective	Online
6 August 2025	Fellows Collective	Online
3 September 2026	Global Fellows Collective	Online
17 September 2026	IEP Talks Live	Wales
17 September 2026	Fellows Dinner	Wales
1 October 2026	IEP Basecamp 2026 and IEP Learning Awards 2026	Birmingham
1 October 2026	Fellows Collective	Online
21 October 2026	IEP Talks Live	London
5 November 2026	Fellows Collective	Online
12 November 2026	IEP Talks Live	Liverpool
12 November 2026	Fellows Dinner	Liverpool
3 December 2026	Global Fellows Collective	Online

For more information and to register visit www.myiep.uk/events Some dates are provisional and subject to change



Refugee Employability Programme (REP):

Person-centred Employment and Integration Support

Learning Paper June 2025

Download here

Palladium is a global impact firm, working at the intersection of social impact and commercial growth. For 60 years, we've been helping our clients to see the world as interconnected – by formulating strategies, building partnerships, and implementing programs that have a lasting social and financial impact. We simply call this "positive impact". We work with corporations, governments, investors, communities, and civil society. With a global network operating in over 90 countries, Palladium is in the business of making the world a better place. Contact info@thepalladiumgroup.com to learn more or visit **thepalladiumgroup.com**.

INSTITUTE OF EMPLOYABILITY PROFESSIONALS

3rd Floor 86-90 Paul Street London EC2A 4NE

- 020 3974 2033
- enquiries@iemployability.org
- w myiep.uk
- X @iepinfo
- @iepinfo